

## General Conditions Amsterdam Dance Centre

*Last Update July 2, 2025*

### Article 1:

#### Subscriptions

**with an ADC subscription you can follow unlimited all classes of the adult schedule, with the exception of the 'courses'.**

-Subscriptions can only be purchased online.

-A customer who is in possession of a subscription can participate in all classes (disciplines) without limitation, with the exception of the separately offered defined courses for which a separate class card is usually offered.

- Subscriptions can start on any day of the month.

-Subscriptions stop **automatically** after the chosen subscription term

- Subscriptions are personal and not transferable to third parties. In case of abuse, the subscription will be blocked and a fine of € 100 per person involved will apply. The subscription will only be reactivated after receipt of both fines.

#### SUBSCRIPTION VARIANTS

- \* 3 months valid location Center + IJburg
- \* 6 months valid location Center + IJburg
- \* 6 months IJB only valid at location IJburg
- \* 1 year valid location Center + IJburg

#### ABO PRICING

-Prices of the various subscriptions as published on our website

-For subscriptions that are paid monthly (which is possible with the 6- and 12-month variants), the 1st and final installment is a pro rata amount

#### ABO PAYMENTS (for monthly payments)

-All installments are paid on the basis of advance payment by direct debit on or around the 1st of the month.

-The IBAN account number used for the first payment is used for the other direct debits. With the first payment, the power of attorney for the direct debits is issued.

Note: please *do not* use a credit card when purchasing a subscription.

## **ABO administration in case of failed PAYMENTS**

We distinguish various 'failed installment payments' including:

**'Insufficient balance' message:** - ADC tries to collect the outstanding amount up to a maximum of 2 times free of charge. Then a 'payment reminder' will be sent by e-mail. If the payment is not made within three days of sending, the subscription will be blocked until all outstanding amounts have been paid and a € 5 administration fee will be charged which will be processed in the subsequent installment payment.

**'Charge back' message:** -We bring the **€ 10 costs charged** which also charges the bank the ADC for charge backs. These costs are processed in the subsequent installment payment.

Then a 'payment reminder' will be sent by e-mail. If the payment is not made within three days of sending, the subscription will be blocked until all outstanding amounts have been paid and a € 5 administration fee will be charged which will be processed in the subsequent installment payment.

**In the unlikely event that you have difficulty paying an instalment, you can contact us to make a payment arrangement ([info@amsterdamdancecentre.nl](mailto:info@amsterdamdancecentre.nl) or via chat)**

## **(Temporary) termination of Subscription**

Interim termination/termination is not possible for any subscription, with the exception of a temporary termination in the situation described below in the event of illness or injury.

### **Illness or injury**

In case of long-term injury or illness (longer than 30 days), the subscription can be terminated once during the term, temporarily, up to a maximum of three months. This Temporary Cessation is only possible after the submission of a doctor's certificate or other plausible evidence and cannot be granted retroactively. In the event of a temporary on hold, the end date of the subscription will be extended by the duration of the temporary on hold and the financial obligation will be suspended by the duration of the temporary on hold. Temporary discontinuation only applies per whole month.

**NA. Absence due to study, internship, work, relocation, pregnancy or vacation or the cessation of teaching of a particular teacher does not entitle you to temporary termination or termination of the subscription**

## Article 2:

### CLASS CARDS

- Class cards can only be purchased online and at the ADC desk.
- The class card can be purchased at any time. After the expiry of the term, any remaining credits/classes on the card will expire and are not eligible for a refund.
- Class cards are **not eligible for renewals and or on holds** for any reason.
- Class cards are personal and not transferable to third parties. In the event of abuse, the class card will be confiscated and a fine of € 100 per person involved will apply.

### CLASS CARD VARIANTS

- \*1 class card / – valid for 1 month from day of purchase / valid at all ADC locations
- \*5 classes card/ – valid for 2 months from day of purchase/ valid at all ADC locations
- \*10 classes card/ -3 months valid from day of purchase/ valid at all ADC locations
- \*1 month unlimited classes/-1 month valid from day of purchase/ valid at all ADC locations
- \*Course card/-valid for a consecutive number of weeks for 1 specific class.

### CLASS CARD PRICES

- Prices of the various class cards as published on our website

## Article 3.

### Fare changes and surcharges

**3.a.** ADC reserves the right to change rates in the meantime. Price changes will be announced through the website and through announcements in the studio, @ 2 weeks prior to the price change. For current subscriptions and class cards, the prices will not change during the contracted term.

**3.b.** ADC reserves the right to charge a surcharge per class for a certain period(s) per year. At least 1 month before the period, customers will be informed of this by means of a mention on the website and any timetable leaflets.

Surcharges also apply to season ticket holders and class cards.

## Article 4.

### Opening hours

**4.a.** ADC reserves the right to change the opening hours.

**4.b.** On official and recognized holidays, the ADC branches are entitled to be closed.

**4.c.** ADC reserves the right to be closed for an 'acceptable period of time' in the event of fire, water damage, relocation, or other unforeseen situations. In this case, the member cannot derive any rights to dissolve or suspend his instalment payment obligations.

**4.d.** In case the ADC is closed for a continuous period, longer than 1 month, current class cards will be extended by a proportional period. Refunds are excluded.

**4.e.** In case the ADC is closed for a continuous period longer than 1 month, the ADC will offer a FREEZE situation to its subscribers. The FREEZE conditions are described in the 'ad Freeze'.

**4.f.** If the subscriber does not respond to the first offer to FREEZE, he agrees that the monthly installment payments will continue.

## **Article 5.**

### **Quench**

**5.a..** ADC reserves the right to cancel classes. Cancellation is made by notification in the email box of our app and/or in the agenda of the app and/or via social media.

**5.b.** The class schedule is published on the website and in our app. ADC reserves the right to adjust the class schedule at any time.

## **Article 6.**

### **Risk and liability**

**6.a.** Participating in or following a class or course and/or activities of any kind, at ADC, is entirely at the member's own risk.

**6.b.** ADC, the management, other employees and/or other persons acting on behalf of ADC do not accept any liability for material or immaterial damage as a result of accident or injury to the member and/or third parties, arising in any way whatsoever.

**6.c.** ADC, the management, other employees and/or other persons acting on behalf of ADC do not accept any liability for damage, loss or theft of property of the member and/or third parties.

**6.d.** Every customer is liable for damage caused to ADC's property, if this damage is due to negligence and/or fault of the customer.

**6.e.** ADC is not liable for the non-receipt of email sent to the customer, due to incorrect or changed email addresses of the addressee.

## **Article 7.**

### **BOOKING CLASSSS**

#### **7.1. ONLINE BOOKING**

All class cards and subscriptions can be purchased and booked online

- Bookings can be made 30 days in advance.
- There is a maximum number of bookings that can be made online per class.

**7.2.** After creating a login profile online, the customer must upload a profile photo. This is a one-time action and cannot be changed by the customer afterwards.

**If no photo is uploaded or the photo is rejected, a photo will be taken at the ADC desk on your first visit to the studio. ADC will ask for your ID for identification.** ADC reserves the right to randomly ask for the customer's ID in case of (photo) identity doubt.

**7.3. All classes booked online must be 'checked in' at the front desk before the start of the class .** If you cannot be identified by the photo in our system, you will be refused the class. In the event of fraudulent use of the personal class cards or subscriptions, a fine of € 100 will be imposed per person involved and the class card will be removed without the right to a refund.

#### **7.4. AT THE ADC BAR**

**All class cards can be purchased at the front desk**

- **Single classes only for the same day and subject to availability**
- **only pin payment possible**
- **There is a maximum number of students per class**

### **Article 8.**

#### **House+ rules of conduct**

**8.1.** The member is expected to be aware of the house and rules of conduct of ADC and to act accordingly.

**8.2.** The general terms and conditions and the house rules of ADC are stated on the website [www.amsterdamdancecentre.nl](http://www.amsterdamdancecentre.nl) and can be requested at the ADC desk.

#### **8.3 Sound and image recordings**

During the classes, image and sound recordings can be made, also of the audience. If you are present at the classes, you agree that you can be recorded on image and/or sound carriers and that these images can be made public. You cannot derive any rights from this.

### **Article 9.**

#### **General terms and conditions and applicable law**

**9.1.** These terms and conditions and all agreements entered into by or with ADC are exclusively governed by Dutch law.

**9.2.** Disputes arising from the agreement between the member and ADC will be settled by the competent court in the district where the ADC principal place of business is located.

**9.3.** By purchasing class cards or subscriptions, the customer declares to know and accept the general terms and conditions and the house and conduct rules of ADC.

**9.4.** ADC is entitled to change the house rules and general terms and conditions. Changed house rules and/or general terms and conditions apply immediately and to everyone.

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### **Ad 'HOW TO CANCEL ONLINE RESERVED CLASSES'**

- Log in to your ADC Profile
- click on 'Bookings' at the top of the menu bar
- behind your booked class you will see 'Cancel Appointment' on the right. By clicking on this you cancel your booked class and get your credit back.
- If you have booked a **class with your subscription**, you can cancel the class up to 4 hours before the start of the class. If you cancel too late or you do not show up, the ADC will charge a € 10 fine. This € 10 will automatically be collected with the next installment payment.
- If you have **booked a class with a** class card, you can cancel the class up to 4 hours before the start of the class. The balance (class/cut) will be credited back to your class card. If you cancel too late or you don't show up, you will lose the class/cut.